

Important Information from your City of Fresno Department of Public Utilities,
Providing Life's Essential Services.

Three Cheers for a First-Class Department of Public Utilities!

In May of this year, the City of Fresno Department of Public Utilities (DPU) accomplished a feat matched by only 9 similar California agencies and 80 similar agencies in the entire country - accreditation from the American Public Works Association (APWA).

Through several years of collaborative and dedicated effort by a number of DPU employees and other City workers, DPU was able to demonstrate exemplary management practices to the members of the American Public Works evaluation team. In all, more than 330 APWA nationally-established best management practices were examined

Go
Water!



and Fresno's DPU was found to have met or exceeded all of them.

DPU strives for excellence in every area, and it was especially gratifying to the men and women who work so hard every day to be recognized for using outstanding management practices in key functional areas



"This award recognizes the ongoing high level of performance that is the standard for the City of Fresno's Department of Public Utilities."

- Mayor Ashley Swearengin

What's the Purpose of the American Public Works Association's Accreditation Program?

To give organizations such as the City of Fresno Department of Public Utilities additional reasons to strive for self improvement and to stimulate a general raising of standards

To offer a voluntary evaluation and education program rather than government regulated activity

To recognize good performance and provide motivation to maintain and improve on existing performance

To improve public works and public utility performance in the delivery of services



To increase professionalism within the public works and public utility industry

To instill pride among agency staff, elected officials, and the local community

such as drinking water, wastewater treatment and disposal, sewer repair and maintenance, solid waste management, engineering, strategic planning, human resources, finance, facilities management, risk management, communications, information technology and telecommunications, emergency management, safety, equipment maintenance, and vehicle maintenance.

The prestigious award was presented to DPU and the City by APWA representatives in a ceremony on June 14th at City Hall. DPU will be a nationally-accredited utility agency through 2016, when it will undergo the process of re-accreditation.

Hurray
Wastewater!

"By becoming an APWA Accredited Agency, the department has proven itself to be an efficient and effective provider of utility services dedicated to achieving operational excellence."

Patrick Wiemiller,
DPU Director



Yeah
Solid
Waste!



FACT zone

- The Water Division delivers **125 million gallons** of safe and affordable water every day.
- The Wastewater Management Division maintains over **1,500 miles** of sanitary sewer lines that conveys approximately **64 million gallons** of sewage every day for treatment at the Fresno-Clovis Regional Wastewater Treatment Facility.
- Fresno's Solid Waste Management Division collects approximately **220,000 tons** of trash, green waste, and recyclables from our residential customers every year.



ACCOLADES

A giant "shout out" to the 600 or so DPU employees who go above and beyond the call of duty to provide life's essential services – with excellence. It's dedication like this that makes it possible for Fresno to be recognized with accreditation from the American Public Works Association.

A Nationally Accredited
PUBLIC
UTILITY
AGENCY



Curbing Runoff

When water from our irrigation systems runs off the soil or gets sprayed onto paved areas, it washes contaminants into our storm drains. To curb, or even stop runoff completely, monitor the spray pattern of sprinklers and install nozzles that are appropriate for the area. Then determine how long to run your irrigation cycle by doing the following:

- Determine how long it takes before runoff begins. To prevent runoff do not exceed this short length of time during any one irrigation cycle.
- Use your automatic timer to your advantage with shorter sprinkler cycles. For example, if your landscape requires 12 minutes of irrigation and your runoff point is four minutes, then set three start times of four minutes each no more than two hours apart.
- Replace old or broken equipment. It's easier to avoid runoff in your garden when you have the proper equipment in working order. Make sure all of your spray nozzles are working and are at the proper angle for the area that you're watering.

Call Water conservation at 621-5480 for a Free Irrigation evaluation.

Keep it Clean

Another reason to avoid runoff and refrain from overwatering this summer is to help keep our city streets looking great. Many residents mistakenly believe our street sweepers vacuum and wash our streets. On the contrary, street sweepers carry a relatively small amount of water – mainly to keep the dust down while cleaning

the streets. Each street sweeping vehicle carries about 350 gallons of water and sprays about 7 gallons of water per mile. However, street sweeping when there is runoff in the street, especially in the summer when there hasn't been rain to naturally wash away some of the dirt and debris, can create a muddy mess.

By eliminating runoff and avoiding overwatering, you'll not only help keep your neighborhood looking great, but you'll also help conserve our most precious natural resource – water.



DEPARTMENT OF
PUBLIC UTILITIES

Providing Life's Essential Services

www.fresno.gov

100% recyclable.

DPU47/285 / 06.13 / 133.5M / CP

What Goes Where?

Be Cart Smart & Follow This Easy List!

BLUE

Recyclables

- Emptied & Dried Paint Cans & Buckets
- Small Appliances (*hair driers, blenders, toasters, etc.*)
- DVDs, CDs & Video Cassettes
- Tools
- **ALL** Paper (*not soiled*)
- **ALL** Cardboard (*please flatten*)
- **ALL** Plastics (*including plastic bags*)
- **ALL** Metal
- Empty Glass Bottles & Jars

GREEN

Green Waste

- Plant, Fruit & Veggie Clippings from the Garden
- Leaves
- Palm Fronds
- Weeds
- Tree Prunings & Untreated Wood (*less than 4" in diameter and cut to 3' lengths*)
- Sawdust
- Grass

GRAY

Garbage

- **STYROFOAM**
- Cooking Oils & Grease (*tightly sealed*)
- Kitchen Food Waste
- **COLD** Barbecue Coals & Ashes
- Diapers
- Bagged Animal Waste
- Rubber Hoses

Phone zone

One Call Center..... 621-CITY(2489)

| | |
|------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------|
| After-Hour Emergencies..... | 621-1100 |
| Billing Questions (Utility Billing & Collections)..... | 621-6888 |
| Account Info & Credit Card Payments Online..... | www.fresno.gov/utilitybill |
| Community Revitalization / Code Enforcement..... | 621-8400 |
| Graffiti Hotline..... | 621-8247 |
| Household Hazardous Waste..... | 600-4259 |
| Mayor/Council Offices..... | 621-8000 |
| Oil-Used Motor Oil & Curbside Collection..... | 621-1111 |
| Recycling Hotline..... | 621-1111 |
| Solid Waste Management Division (Garbage, Recycling & Operation Clean Up)..... | 621-1452 |
| Speakers' Bureau..... | 621-5480 |
| Street Maintenance/Median Islands..... | 621-1492 |
| Tours..... | 621-8635 |
| Tire Disposal..... | 621-8400 |
| Tree Roots, Street Drainage, Sidewalks & Potholes, Street Tree Trimming & Streetlights..... | 621-1492 |
| Wastewater Management Division..... | 621-5100 |
| Collection System Maintenance (Sewer Maintenance)..... | 621-1496 |
| Water Division..... | 621-5300 |
| Water Conservation Program..... | 621-5480 |

WATERING SCHEDULE

SPRING/SUMMER
March 2 - November 30

NO
WATERING
MONDAYS

ODD Numbered Addresses:
(Ending in 1, 3, 5, 7, 9)

Tuesday/Thursday/Saturday

EVEN Numbered Addresses:
(Ending in 0, 2, 4, 6, 8)

Wednesday/Friday/Sunday

NO WATERING BETWEEN 6 A.M. AND 7 P.M.

Contact www.fresno.gov/water • email: waterconservation@fresno.gov